

THOMSON REUTERS BUSINESS CONTINUITY SUMMARY STATEMENT

Thomson Reuters is exposed to an increasing array of risks that could impact critical business functions or services following a disruptive incident. The goal of our Business Continuity Management program is to ensure our continued ability to protect our people and assets, and to serve our customers.

We have established a global, structured framework based on industry accepted standards which are designed to make certain that Thomson Reuters is able to recover should a disruptive incident occur. This approach addresses disruptions of varying scope, ranging from business unit-level incidents to large scale, multiple location events.

Our global Business Continuity Management Office (BCMO) oversees our preparedness efforts. With regional representation in the Americas, Asia Pacific, EMEA (Europe, Middle East, Africa), and India, the BCMO provides governance and counsel on business continuity management to Thomson Reuters business units and locations worldwide. This is to ensure business continuity planning is performed and reported consistently across business units, sites and regions around the world.

Central to our business continuity efforts is a requirement that each Thomson Reuters business unit develop, test and maintain business continuity plans. Plans are developed to support each business unit's strategic and operational goals, and customer requirements.

Thomson Reuters takes advantage of its global workforce. Leveraging global resources and time zone advantages is business as usual for many business units and is reflected in many of the recovery strategies and plans. Our strategy and plans include leveraging technology so processes can be performed remotely (working from home), utilizing designated and tested business continuity sites as well as company resources and infrastructure so critical resources can be relocated, or transferring critical processes (where possible, to out of region locations) to continue those operations during recovery.

Along with BCMO regional representation, each of the above regions also has a Regional Incident Management Team (RIMT) whose membership includes primary and alternate senior management in that region. Each RIMT is responsible for the overall management of and recovery from any incident or significant disruption in their region, and are alerted via our Emergency Notification System when a disruptive event occurs.

In addition to RIMTs, senior business management is responsible for handling application, product and technology issues related to an incident or disaster, as well as customer communications and notification. Thomson Reuters leverages an automated emergency notification system for large scale notification events.

The business continuity risks that could impact operations continue to evolve, and we endeavor to stay current with industry best practices and the recommendations of the business communities in which we work.

For further information, please contact your account manager.

