

UNIVERSITY OF QUEENSLAND

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“AS MORE AND MORE RESEARCHERS RECOGNIZE THE VALUE OF THIS SERVICE AND CREATE THEIR OWN PROFILES... I HAVE NO DOUBT THAT RESEARCHERID WILL INCREASE THE VISIBILITY OF UNIVERSITY OF QUEENSLAND RESEARCHERS AND THEIR WORK, WHILE AUGMENTING OUR OWN REPOSITORY.”

BACKGROUND: RESEARCHERID

Thomson Reuters *ResearcherID* is a unique service designed to ensure accurate author-publication identification. It is a free web-based solution that enhances Thomson Reuters products already available to the scholarly research community.

Dr. Amberyn Thomas has been working in a university setting for 20 years and has a diverse background spanning research and research management. As research infrastructure manager for The University of Queensland Library, Queensland, Australia, she works to ensure that the library is at the forefront of new initiatives to meet the increasing demands of the university's world-renowned researchers and its more than 38,000 students. A large part of her job is to work with the repository manager and developers to make sure the institutional repository, UQeSpace, is up-to-date and has what is needed at both the individual researcher and institutional levels.

Another key task involving the repository team, is the preparation of materials that will ultimately be submitted for the university's Excellence in Research for Australia (ERA) evaluation. ERA, a federal government mandated initiative, measures research quality across Australia's research institutions. As part of this evaluation, universities are required to submit comprehensive publication data about publications produced by their eligible researchers. Dr. Thomas and the repository team play a critical

role in collecting the necessary data, and to accomplish this task, they are now turning to *ResearcherID*.

VALUE IN RESEARCHERID

Thomson Reuters *ResearcherID* is a unique service designed to ensure accurate author-publication identification. It is a free web-based solution that enhances Thomson Reuters products already available to the scholarly research community.

“*ResearcherID* makes it easier to keep the repository as up-to-date as it can be, especially for academics new to UQ” explains Thomas. “We see *ResearcherID* as being a really important part of what we do next as the library expands its offerings to its users.”

“What I find especially valuable about *ResearcherID* is the access I now have to citation metrics, like h-index. Further, it enables us to collect a lot of data about our researchers, reducing the amount of information we need to request from them. We know where our researchers are publishing; and the various metrics *ResearcherID* provides helps us to measure their research performance.



"*ResearcherID* means different things to different people since it has so many unique features," says Dr. Thomas. "For example, now that there are multiple publication lists available, I can see how some may use it to keep lists of aspirational peers in order to benchmark themselves against their colleagues' work, while others may use it to keep track of publications within their own research groups. *ResearcherID* lends itself to a lot of flexibility."

"As more and more researchers recognize the value of this service and create their own profiles, leading to the growth of this 'social network' of researchers, I have no doubt that *ResearcherID* will increase the visibility of University of Queensland researchers and their work, while augmenting our own repository," said Dr. Thomas.

INTRODUCING QUEENSLAND TO RESEARCHERID

At present, a pilot study composed of researchers in the university's School of Population Health uses *ResearcherID* Web Services to develop profiles on *ResearcherID* and then pulls this data into the university's repository. However, the researchers in the study are not the only ones using it.

"Besides our pilot program, we have more than 200 other researchers who have created profiles on their own. They have independently recognized how valuable this type of tool is," said Dr. Thomas. "When I discuss *ResearcherID* with those not currently using it at our university, there is a high level of interest. Every time I show *ResearcherID* to one of our researchers, he or she really wants a *ResearcherID* profile."

WORKING WITH THOMSON REUTERS

"Because institutional perspectives vary, every institution does things in a somewhat different way. The way we store data is different from how other repositories store theirs. We are so pleased with how willing Thomson Reuters has been to engage in discussions for improving *ResearcherID* for our purposes. Their team has been incredibly responsive and is always willing to listen to a customer's perspective," said Dr. Thomas.

"*ResearcherID* works incredibly well with the other Thomson Reuters products we use. I am impressed with how all of its products work together so seamlessly. The integration of its products certainly enhances the functionality of our repository."

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