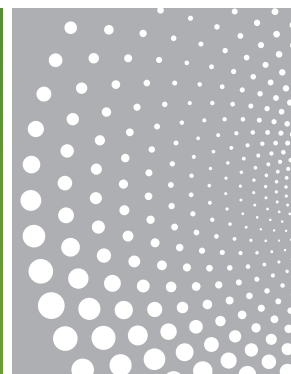


JOHNS HOPKINS UNIVERSITY

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JOHNS HOPKINS UNIVERSITY • MAY, 2009



“WORKING WITH THOMSON REUTERS HAS BEEN GREAT,” SAID ROCHKIND. “THEIR TEAM HAS BEEN INCREDIBLY RESPONSIVE. I WAS ABLE TO WORK WITH STAFF MEMBERS WHO UNDERSTOOD WHAT I WANTED AND WERE ABLE TO DELIVER IT.”

BACKGROUND: AMERICA'S FIRST RESEARCH UNIVERSITY

Johns Hopkins University was America's first research university and continues to be a world leader in both patient care and research with nearly 20,000 students and 27,000 faculty and staff. Fueling the university's world-class research are its Sheridan Libraries, which provides information resources, instruction and services. The libraries hold more than 2.9 million volumes and subscribe to more than 55,000 journals.

Jonathan Rochkind, the libraries' senior programmer and analyst, develops open source applications and manages applications and programs purchased by the university, such as *Web of Science*® from Thomson Reuters. Rochkind works to ensure that the university's staff and students are making the most of the available resources; one such resource is *Web of Science*.

Rochkind began searching for a way to better integrate *Web of Science* into all library users' workflow. “I wanted a program that was able to tie a search in with all the other available data provided by our libraries' information technology vendors.”

PARTNERING WITH THOMSON REUTERS

“I decided to contact Thomson Reuters to see if we could work together to get this idea off the ground,” explains Rochkind. “Usually when you call a vendor they say, ‘Oh, gee, that sounds like a good idea but we don't know how to do it.’ However, Thomson Reuters was different and said, ‘You're in luck! We just launched a service designed exactly for that use.’”

That service is Article Match Retrieval. Designed to supplement *Web of Science* user functionality, it allows for real-time lookup of bibliographic metadata, such as Digital Object Identifier, author, source title, and more, against *Web of Science* using the institution's subscription entitlements, in this case that of Johns Hopkins University.

If a match is found, the service will return times cited information and links to view the full record, related records page or citing articles page in *Web of Science*. Subscribers to *Journal Citation Reports*® can use this service to retrieve links to the *JCR*® record of a given journal. All of this appears on the results page — Article Match Retrieval brings together all of the information a user needs.

“Users may not know about the broad range of capabilities in *Web of Science* including its ‘cited by’ feature. Article Match Retrieval does it all for you. It delivers all of the information in one click, at one location.”



THE THOMSON REUTERS ARTICLE MATCH RETRIEVAL SOLUTION

"I was able to customize Article Match Retrieval for our purposes," says Rochkind. "The idea is that external software could work with Thomson Reuters. The software can 'ask' Thomson Reuters what type of information it has about a particular citation the user is interested in. At the point you know which article a user is interested in, is where the Article Match Retrieval software shines and displays additional information provided by the *Web of Science*."

Johns Hopkins University has been using Article Match Retrieval capabilities since May, with Rochkind receiving nothing but positive feedback from its users.

"Working with Thomson Reuters has been great," said Rochkind. "Their team has been incredibly responsive. I was able to work with staff members who understood what I wanted and were able to deliver it."

USING ARTICLE MATCH RETRIEVAL AT YOUR UNIVERSITY

Article Match Retrieval is a free service for all customers with a *Web of Science* or *Journal Citation Reports* subscription. A university administrator can request access via:

http://isiwebofknowledge.com/products_tools/products/related/trlinks/.

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